

## **Villarreal Clip 5**

*[These facilitator notes provide commentary and ideas that might be helpful as you use these raw video clips with other educators.]*

In our experience, a lot of instructors shy away from using instructional technology for the fear of glitches during class. While that concern is understandable, we hope that watching some technological troubleshooting can help people overcome the fear that a glitch will totally derail the class. We note how V (Villarreal prefers students call her V or Dr. V) stays calm and collected as she works through the problem. She makes a joke about it, then solicits help from the students. Although it probably felt longer, it took just one minute of class time and didn't seem to be a significant distraction from the lesson. In our experience, some of that comes down to the type of classroom community you have created. If students appreciate you and feel you are on their side, they will cut you a lot of slack. This is also true if they know you put a lot of work into your craft and glitches aren't happening just because you aren't attending to details.